

# Accessibility Statement for the Northumberland Data Hub Dashboard(s)

This accessibility statement is for the Northumberland Data Hub. It runs on Esri's InstantAtlas product. This product combines several applications to give data insights and metrics. This includes Esri apps and Power BI/Fabric apps that display data for presentation or interaction.

This dashboard is run and maintained by the Central Data Team at Northumberland County Council. We are committed to making this dashboard accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This statement was last updated on **25 April 2025**.

## Purpose of this statement

The purpose of this statement is to let you know:

- How accessible the dashboard is
- What issues we are aware of and working to fix
- How to report problems or request information in an accessible format
- What to do if you're not happy with our response

## Using the dashboard (best viewed on a desktop/laptop)

There are a number of ways to customise your device to help you use this dashboard more effectively. AbilityNet has advice on making your device easier to use if you have a disability. This includes how to:

- make your mouse easier to use
- use your keyboard instead of a mouse
- talk to your device
- make your device talk to you
- make text larger
- change your colours
- magnify the screen

Microsoft also provides information about accessibility features and keyboard shortcuts in Power BI. You can find more information on the [Power BI accessibility page on Microsoft's website](#).

ESRI also provides information about accessibility features and keyboard shortcut in specific Esri products. You can find more information on the [Our approach to accessibility at Esri](#).

To see a list of keyboard shortcuts, open the Power BI dashboard/Esri dashboard in full-screen mode and press **Shift + ?**. There will instances where certain applications will not provide the list of shortcuts. As part of our updates we will be look at ways to develop support or relevant sign-posting support further information on this. It is also important to note that when using the site via a mobile content may not render as successful as a laptop or computer.

## How accessible these dashboards are

We know some parts of the dashboards are not fully accessible:

- Some visuals (including text boxes) do not have fully descriptive alternative text, and some may not have alternative text at all. Fails WCAG 2.1 success criterion 1.1.1 (Non-text Content)
- Some visuals have poor colour contrast between elements. Fails WCAG 2.1 success criterion 1.4.11 (Non-text Contrast)
- The hover state on interactive elements (such as buttons) is inconsistent. Fails WCAG 2.1 success criterion 1.4.13 (Content on Hover or Focus)
- No descriptions on icon links used
- Clear focus outlines on key elements are not currently present
- Graphs do not contain summarised text

**We aim to provide an update this by September 2025 where these limitations will be reviewed to understand if capability to correct these are possible with the providers tools.**

**This dashboard uses Power BI, which has known accessibility limitations. We are working with Microsoft guidance to mitigate these where possible. For users unable to access the dashboard, we can provide the data in an accessible Excel format upon request.**

## Feedback and contact information

If you need information on this dashboard in a different format, such as accessible Excel spreadsheet where it can't be downloaded, text-based summary or easy read, or if you would like to report an accessibility issue, please fill out the web form found below.

[Northumberland County Council Web Feedback Form](#)

We'll consider your request and get back to you as soon as possible.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you are not happy with how we respond to your complaint, you can contact the Equality Advisory and Support Service (EASS) for advice and support.

## Technical information about this dashboard's accessibility

Northumberland County Council is committed to making this dashboard accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### Compliance status

This dashboard is **partially compliant** with the [Web Content Accessibility Guidelines \(WCAG\) version 2.1 AA standard](#), due to the non-compliances listed above.